

Bid Corrigendum

GEM/2025/B/6313730-C1

Following terms and conditions supersede all existing "Buyer added Bid Specific Terms and conditions" given in the bid document or any previous corrigendum. Prospective bidders are advised to bid as per following Terms and Conditions:

Buyer Added Bid Specific Additional Terms and Conditions

1. **OPTION CLAUSE:** The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration
2. **Bidder financial standing:** The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.
3. Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.
4. Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.
5. **Manufacturer Authorization:** Wherever Authorised Distributors/service providers are submitting the bid, Authorisation Form /Certificate with OEM/Original Service Provider details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid
6. **AVAILABILITY OF OFFICE OF SERVICE PROVIDER:** An office of the Service Provider must be located in the state of Consignee. DOCUMENTARY EVIDENCE TO BE SUBMITTED.
7. Buyer uploaded ATC document [Click here to view the file.](#)
8. Buyer Added text based ATC clauses
 1. If there is complete failure of LAN operations for more than 4 hours due to failure of any of the hardware/networking equipment/ interconnecting links then the penalty shall be recovered from the performance guarantee/CAMC value for the unserviceable period at the rate of 0.25% per day of the CAMC value (of full CAMC amount) subject to ceiling of 10% of the CAMC charges per quarter till the restoration of the system and operation.
 - 2 If the Bidder is not able to rectify the fault within 12 hrs then IMD may get the system rectified from any external agency and whole replacement/repair cost will be borne by the bidder only and shall be recovered from the bidder. IMD at its discretion may cancel the contract.
 3. External factors and severe natural calamity beyond human control shall exempt the penalty clause.

Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and

resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
15. Any ATC clause in contravention with GeM GTC Clause 4 (xiii)(h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
16. Buyer added ATC Clauses which are in contravention of clauses defined by buyer in system generated bid template as indicated above in the Bid Details section, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by GeM GTC.
17. In a category based bid, adding additional items, through buyer added additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogs or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

*This document shall overwrite all previous versions of Bid Specific Additional Terms and Conditions.

[This Bid is also governed by the General Terms and Conditions](#)

**MINUTES OF PRE BID MEETING FOR PROCUREMENT OF CAMC for LAN HELD ON 12-06-2025 AT CONFERENCE HALL, DGM
BUILDING, MAUSAM BHAWAN, IMD HQ**

The India Meteorological Department (IMD) has invited bids vide Bid GEM/2025/B/6313730 dated 06.06.2025 for **Procurement of CAMC of LAN**. The pre bid meeting was held on 06.06.2025 and about 10 representatives from 7 prospective firms participated in the meeting. The queries received from the 4 vendors have been addressed and detailed below.

1. Response to queries received from Aura Emanating Teknology Pvt. Ltd.

S. No	Section/Page No.	Clause	Original Clause	Query /Requested Change	IMD's Response
1	Page 6 of Tender Document	Clause – 3.1	CAMC shall be awarded for a period of 1 year	Can the CAMC be extended for an additional year upon completion of the initial one-year period?	CAMC may be extended for a period of another one year after completion of one year CAMC on the same terms and conditions.
2	Page 6 of Bid Document	Point 5: Generic	Manufacturer Authorization: Wherever Authorised Distributors/service providers are submitting the bid, Authorisation Form /Certificate with OEM/Original Service Provider details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid	Relaxation the clause as Core Switch, Distribution Switch with Giga slot, 24-Port Switch Cisco WS C2960X24PSL, 24-Port Switch (PAO Building), 48-Port Switch Cisco WS C2960X48PSL, 08-Port Switch Cisco WS C2960X8PSL (IMD Gate), 24-Port Switch J'unos EX 2300, 24-Port Switch Pro Safe XS728T, 1 Gig uplink module (MM), 1 Gig uplink module (SM), 10 Gig uplink module Switch, Internet Gateway Router Cisco ASR 1002X-10G-K9 models are either already declared as End-of-Life (EoL) or are approaching their End-of-Support (EoS).	MAF is not required

2. Response to queries received from M/s Arsenal Infosolutions Private Limited

S. No	Section/Page No.	Clause	Original Clause	Query /Requested Change	IMD's Response
3.	Page 3 of Tender Document	Clause – 2.6	Bidder is required to provide renewal of licenses	Please note that Core Switches and Distribution switches i.e. Cisco 4500 Series along with its various modules is getting End of Life on 31st Oct, 2025. Thereafter only hardware support can be provided with the help of spares to keep the systems running but it is not feasible to provide License upgrade , software support etc. Kindly amend this clause accordingly for EOL/EOS	This clause is removed
4.	Page 15 of Tender Document	S.No.-7 and 8 of	24-Port Switch Junos EX 2300 - Juniper 24-Port Switch Pro Safe XS728T -Net Gear	Back to back support for Juniper & Net Gear is not available for these particular models. Only Hardware support through Cisco/Alternate brand can be provided. Kindly allow this requirement.	Agreed
5.	Page 3 of Bid Document	-----	MII Compliance - Yes	Please note this CAMC bid for Cisco items primarily. MII is not applicable in this case.	As per RFP
6.	Page 15 of Tender Document	Annexure -2	Passive Items - Digilink	Since the items are very old, replacement of these as and when required can be provided with alternative/ better brand only.	Agreed. Any such replacement, if required, shall be carried out using brand-new hardware, without any financial or legal liability on the part of IMD.

3. Response to queries received from M/s JKP Infosystems

S. No	Section/Page No.	Clause	Original Clause	Query /Requested Change	IMD's Response
7.	Page 6 of Tender Document	Clause – 3.1	CAMC shall be awarded for a period of 1 year.	kindly confirm that the validity of the said tender will be only for one year or it may be extended?	Refer to S. No. - 1

4. Response to queries received from M/s Techno View IT Solution Pvt. Ltd.

S. No	Section/Page No.	Clause	Original Clause	Query /Requested Change	IMD's Response
8.	Page 6 of Bid Document	Point 5: Generic	Manufacturer Authorization: Wherever Authorised Distributors/service providers are submitting the bid, Authorisation Form /Certificate with OEM/Original Service Provider details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid	Will OEM authorization/MAF be required my company is a partner of Cisco/HPE D-Link also	Refer to S. No. - 2

9.	Page 7 of Tender Document	Clause – 3.13	The payment (for any new connection to be done during the period of CAMC) shall be made separately as per actual installation. Rates quoted for such kind of payment will not be considered for L-1. The firm shall also quote the competitive unit rates separately for these 25 items.	Rates will be quoted for a total of 25 items, do we have to keep stock of them?	(i) It is vender's responsibility to maintain assets/stock. (ii) Please refer to response time / Penalty clause in the RFP
10.	Page 7 of Tender Document	Clause – 3.13	The payment (for any new connection to be done during the period of CAMC) shall be made separately as per actual installation. Rates quoted for such kind of payment will not be considered for L-1. The firm shall also quote the competitive unit rates separately for these 25 items.	Rates of these 25 item can we upload it in technical bid	Rates to be uploaded in financial bid only.
11.	----	----	-----	Is OEM Back to Back support needed?	Not required
12.	Page 6 of Tender Document	Clause 3.4	Bidder shall maintain all the system on 24x7x365 basis.	Do Bidder shall maintain all the system on 24x7x365 basis ?	Online and Offline support as per RFP
13.	Page 3 of Tender Document	Clause 2.1	The comprehensive maintenance contract shall include the hardware and software maintenance and configuration of entire LAN	We need to stock your assets as replacement parts so that we can support you as quickly as possible.	(i) It is vender's responsibility to maintain assets/stock. (ii) Please refer to Response time / Penalty clause in the RFP (iii) If any networking equipment like router and switches fail, these are to

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			system at HQ, network devices, with the replacement of all defective parts/devices and software.		be replaced in <u>Next Business Day</u> (Monday to Sunday)
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Amul Batra
(Chairman)



Prashant Bansal
(Member)



Kavita Navria
(Member)



N. K. Lakra
(Member Secretary)