बिड संख्या/Bid Number: GEM/2026/B/8153075
दिनांक /Dated: 26-10-2026

बिड दस्तावेज़ / Bid Document

बिड विवरण/Bid Details	
बिड बंद होने की तारीख/समय /Bid End Date/Time	16-11-2026 16:00:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	17-11-2026 16:00:00
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	180 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	Ministry Of Earth Sciences
विभाग का नाम/Department Name	India Meteorological Department (imd)
संगठन का नाम/Organisation Name	Metnet : An E-governance Intra-imd Portal New Delhi
कार्यालय का नाम/Office Name	Mausam Bhawan New Delhi
शिकायत निवारण के संपर्क विवरण/ Contact details of Grievance redressal	HOD Email id :ak.mitra@imd.gov.in Buyer Email id: anjali.chaudhary@imd.gov.in
कुल मात्रा/Total Quantity	1
वस्तु श्रेणी /Item Category	Network Attached Storage (V2) (Q2)
पिछले 3 वितीय वर्षों का बिडर का न्यूनतम औसत वार्षिक वित्तीय टर्नओवर/Minimum Average Annual Turnover of the bidder (For the last 3 Financial Years)	11 Lakh (s)
मूल उपकरण निर्माता का औसत टर्नओवर (गत 3 वर्षों का)/OEM Average Turnover (Last 3 Years)	95 Lakh (s)
उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष/Years of Past Experience Required for same/similar service	3 Year (s)
टर्नओवर पात्रता मानदंड/Turnover eligibility criteria	To be verified by the buyer at the time of technical evaluation
वर्षों के अनुभव एवं टर्नओवर से एमएसई को छूट प्राप्त है / MSE Relaxation for Years Of Experience and Turnover	Yes | Complete
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है / Startup Relaxation for Years Of Experience and Turnover	Yes | Complete

बिड विवरण/Bid Details	
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Experience Criteria,Past Performance,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate,OEM Annual Turnover,Additional Doc 1 (Requested in ATC),Additional Doc 2 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेज़ों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in)
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	3
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	5
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	3
विगत प्रदर्शन /Past Performance	40 %
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	No
बिड का प्रकार/Type of Bid	Two Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	3 Days
निरीक्षण आवश्यक (सूचीबद्ध निरीक्षण प्राधिकरण /जेम के साथ पूर्व पंजीकृत एजेंसियों द्वारा)/Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)	No
अनुमानित बिड मूल्य / Estimated Bid Value	2380780
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
वित्तीय दस्तावेज की आवश्यकता है / Financial Document Required	Yes
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

एडवाईजरी बैंक/Advisory Bank	State Bank of India

ईएमडी राशि/EMD Amount	71423

ईपीबीजी विवरण /ePBG Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India
ईपीबीजी प्रतिशत (%)/ePBG Percentage(%)	5.00
ईपीबीजी की आवश्यक अवधि (माह) /Duration of ePBG required (Months).	62

(a). जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज़ प्रस्तुत करने है। एमएसई केटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।/EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b).ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

(c).ईएमडी और संपादन जमानत राशि लाभार्थी के पक्ष में होनी चाहिए। / Earnest Money Deposit (EMD) shall also be accepted by the buyer in the form of a surety bond.

लाभार्थी /Beneficiary :
DDO
MAUSAM BHAWAN, LODHI ROAD, NEW DELHI-110003
(Ddo Dgm)

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमआईआई खरीद वरीयता / MII Purchase Preference

एमआईआई खरीद वरीयता / MII Purchase Preference	Yes
मेक इन इंडिया विक्रेताओं को खरीद में प्राथमिकता, यदि उनका मूल्य L1+X% तक की सीमा में है / Purchase Preference to MII sellers availabele upto price within L1+X%	20
मेक इन इंडिया खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Maximum Percentage of Bid quantity for MII purchase preference	50

सार्वजनिक खरीद (मेक-इन-इंडिया को प्राथमिकता) आदेश 2017 के अनुसार केवल क्लास 1/क्लास 2 के स्थानीय आपूर्तिकर्ताओं को ही भागीदारी की अनुमति है दिनांक 16.09.2020 (समय-समय पर संशोधित एवं लागू) / Allow participation only from Class 1/Class 2 local suppliers as per the Public procurement(Preference to Make-in-india) order 2017 date 16.09.2020(as amended and applicable time to time)	Yes, in compliance with the MII ORDER : DPIIT Order(as amended and applicable time to time)

एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं/सेवा प्रदाता को खरीद में प्राथमिकता, यदि उनका मूल्य L1+X% / Purchase Preference to MSE OEMs/ Service Provider available upto price within L1+X%	15
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माता/सेवा प्रदाता को खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Percentage of Bid quantity/amount for MSE OEMs/ Service Provider Purchase preference	25

1. If the bidder is a Micro or Small Enterprise as per latest orders issued by Ministry of MSME, the bidder shall be relaxed from the eligibility criteria of "Experience Criteria" as defined above subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Experience Criteria, shall upload the supporting documents to prove his eligibility for Relaxation.
2. If the bidder is a Micro or Small Enterprise (MSE) as per latest orders issued by Ministry of MSME, the bidder shall be relaxed from the eligibility criteria of "Bidder Turnover" as defined above subject to meeting of quality and technical specifications. If the bidder itself is MSE OEM of the offered products, it would be relaxed from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Turnover, shall upload the supporting documents to prove his eligibility for Relaxation.
3. If the bidder is a DPIIT registered Startup, the bidder shall be relaxed from the the eligibility criteria of "Experience Criteria" as defined above subject to their meeting of quality and technical specifications. The bidder seeking Relaxation from Experience Criteria, shall upload the supporting documents to prove his eligibility for Relaxation.
4. If the bidder is a DPIIT registered Startup, the bidder shall be relaxed from the the eligibility criteria of "Bidder Turnover" as defined above subject to their meeting of quality and technical specifications. If the bidder is DPIIT Registered OEM of the offered products, it would be relaxed from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Turnover shall upload the supporting documents to prove his eligibility for Relaxation.
5. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
6. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM of the product offered in the bid {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts and delivery acceptance certificates like CRAC to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.
7. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product

during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
8. Preference to Make In India products (For bids < 200 Crore):Preference shall be given to Class 1 local supplier as defined in public procurement (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orders/Notifications issued by concerned Nodal Ministry for specific Goods/Products. The minimum local content to qualify as a Class 1 local supplier is denoted in the bid document. If the bidder wants to avail the Purchase preference, the bidder must upload a certificate from the OEM regarding the percentage of the local content and the details of locations at which the local value addition is made along with their bid, failing which no purchase preference shall be granted. In case the bid value is more than Rs 10 Crore, the declaration relating to percentage of local content shall be certified by the statutory auditor or cost auditor, if the OEM is a company and by a practicing cost accountant or a chartered accountant for OEMs other than companies as per the Public Procurement (preference to Make-in -India) order 2017 dated 04.06.2020. Only Class-I and Class-II Local suppliers as per MII order dated 4.6.2020 will be eligible to bid. Non - Local suppliers as per MII order dated 04.06.2020 are not eligible to participate. However, eligible micro and small enterprises will be allowed to participate .The buyers are advised to refer the OM No.F.1/4/2021-PPD dated 18.05.2023.
OM_No.1_4_2021_PPD_dated_18.05.2023 for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017 and its subsequent Orders/Notifications issued by concerned Ministry .Benefits of MSE will be allowed only if seller/service provider is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.

9. **Purchase preference to Micro and Small Enterprises (MSEs):** Purchase preference will be given to MSEs having valid Udyam Certificate and whose credentials are validated online through Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail themselves of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for any purchase preference. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service, and Buyer will decide eligibility for purchase preference based on documentary evidence submitted in case of product bids, whereas in case of services the eligibility is automatically validated. If L-1 is not an MSE and MSE Seller (s) has / have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be awarded for 25% (selected by Buyer) percentage of total quantity. The buyers are advised to refer the OM_No.1_4_2021_PPD_dated_18.05.2023 for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.
10. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.
11. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 40% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

Pre Bid Detail(s)

मूल्य भिन्नता खंड दस्तावेज़/Pre-Bid Date and Time	**प्री-बिड स्थान/Pre-Bid Venue**
02-11-2026 11:00:00	2nd floor, ISSD, Conference room, DGM Building, MAUSAM BHAWAN, LODHI ROAD, NEW DELHI

Network Attached Storage (V2) (1 pieces)

(क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक/Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

Bis Required	Yes

तकनीकी विशिष्टियाँ /Technical Specifications

[* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification]

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)
Generic	**Description of Stores**	Network Attached Storage (NAS) with standard 1 year warranty, Network Attached Storage (NAS) with standard 2 year warranty, Network Attached Storage (NAS) with standard 3 year warranty, Network Attached Storage (NAS) with standard 4 year warranty, Network Attached Storage (NAS) with standard 5 year warranty
Memory	**Total Memory (RAM) Size Installed (in GB)**	64, 96, 128, 192, 256, 384, 512, 768, 1024, 2048 Or higher
Computing	**Protocol Supported**	NFS (Network File System), SMB / CIFS (Serve Messaging Block / Common Internet File System)
Storage	**Type of Storage Interface**	SATA-HDD
	Hot Swappable	No, Yes Or higher
	Total Number of Slots available for SATA SSD Storage	0.0 Or higher
	Number of Slot Populated with SATA SSD	0.0
	Capacity offered per SATA SSD (in GB)	0.0 Or higher
	Total Number of Slots Available for NVMe SSD	0.0 Or higher
	Number of Slots Populated with NVMe SSD	0.0
	Capacity Offered per NVMe SSD (in GB)	0.0 Or higher
	Total Number of Slots Available for SATA HDD	8.0, 12.0, 15.0, 16.0, 24.0, 30.0, 36.0, 42.0, 45.0, 48.0, 54.0, 60.0, 66.0, 72.0, 75.0, 78.0, 84.0, 90.0, 96.0 Or higher
	Number of Slots populated with SATA HDD	2.0, 4.0, 6.0, 8.0, 10.0, 12.0, 14.0, 16.0, 18.0, 20.0, 22.0, 24.0, 26.0, 28.0, 30.0, 32.0, 34.0, 36.0, 38.0, 40.0, 42.0, 44.0, 46.0, 48.0, 50.0, 52.0, 54.0, 56.0, 58.0, 60.0
	Capacity offered per SATA HDD (in GB)	1000.0, 2000.0, 4000.0, 6000.0, 8000.0, 10000.0, 12000.0, 14000.0, 16000.0, 18000.0, 20000.0, 22000.0, 24000.0, 26000.0, 28000.0, 30000.0 Or higher

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)
RAID	**RAID level**	RAID 1, RAID 5, RAID 6, RAID 10 (RAID 1+0)
Ports & Interfaces	Total Number of Ethernet Ports	4 x 1G
Software	**Operating System Supported**	Windows, Linux, Unix
Power	Hot Swappable (Redundant Power Supply)	Yes Or higher
	Redundant Fan	Yes Or higher

Additional Specification Parameters - Network Attached Storage (V2) (1 pieces)

Specification Parameter Name	Bid Requirement (Allowed Values)
Storage Capacity (TB)	96 TB
Provision for additional Capacity	Yes (Expandable to at least 200 TB/300 TB raw capacity)
RAID level	RAID 5, Support for RAID 6, RAID 10 (RAID 1+0)
On Site OEM Warranty	5 years
Total Number of Ethernet Ports	Minimum 4 × 1G, 4 × 10G SFP+

* Bidders offering must also comply with the additional specification parameters mentioned above.

परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Arpita Rastogi	110003,India Meteorological department, Mausam Bhawan, Lodhi Road	1	30

Buyer added Bid Specific Additional Scope of Work

क्र.सं./S.No.	Document Title	Description	रिवर्स प्रभार के अनुसार जीएसटी/Applicable i.r.o. Items
1	RFP DOCUMENT View	Additional Scope of Work	Network Attached Storage (V2) (1)

The uploaded document only contains Buyer specific Additional Scope of Work and / or Drawings for the bid items added with due approval of Buyer's competent authority. Buyer has certified that these additional scope and drawings are generalized and would not lead to any restrictive bidding.

Special terms and conditions-Version:1 effective from 28-07-2025 for category Network Attached Storage (V2)

1.

For Buyer		
1	Warranty	The product in GeM marketplace (Direct Purchase & L1 purchase) comes with a minimum standard on site warranty of one year. In case the seller has standard warranty more than one year, the same may be mentioned in the catalogue (including in the model name) and in such case higher warranty offered shall prevail/supersede the minimum one year warranty.
2	Storage Capacity	1. Buyer may add their requirement of retention of securely store all Hard Disk Drives (HDDs) or Solid-State Drives (SSDs) used in the Network Attached Storage under ATC clause. 2. The total installed capacity can be calculated by multiplying the number of populated slots for each type of drive by the capacity of each drive. However, if the buyer requires multiple SSDs or HDDs of different capacities, the buyer should mention a detailed breakdown of the requirement in the 'Additional Parameters' section of the bid.
For Seller		
3	Compliance of extended producer's responsibility	With effect from 1.4.23, as per the E-waste rules 2022, EPR registration is mandatory for manufacturing entities. OEMs shall ensure compliance with all responsibilities as per EPR registration applicable from time to time.
4	Operating System	It shall be the responsibility of OEMs to ensure that supplies are made with genuine operating systems.

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. **Generic**

   OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity up to 25% of the contracted quantity during the currency of the contract at the contracted rates. The delivery period of quantity shall commence from the last date of original delivery order and in cases where option clause is exercised during the extended delivery period the additional time shall commence from the last date of extended delivery period. The additional delivery time shall be (Increased quantity ÷ Original quantity) × Original delivery period (in days), subject to minimum of 30 days. If the original delivery period is less than 30 days, the additional time equals the original delivery period. The Purchaser may extend this calculated delivery duration up to the original delivery period while exercising the option clause. Bidders must comply with these terms.

2. **Buyer Added Bid Specific ATC**

   Buyer uploaded ATC document Click here to view the file.

अस्वीकरण/Disclaimer

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent Authority. The Buyer ,is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any restriction arising in the bidding process due to these ATCs and including the modification of technical specifications and / or terms and conditions governing the bid.All representations / grievances pertaining to the ATC clauses shall be raised with the buyer organization directly and not with GeM.If any of the clause(s) is/are incorporated by the Buyer regarding the following, the bid & resultant contract shall be treated as null & void. Further, GeM reserves the right, at its sole discretion, to cancel the bid forthwith, without issuance of any prior notice or intimation :-

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / BOQ item is bunched with the major regular product Category Item).
2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Single Bid / Proprietary Article Certificate (PAC) Buying.
3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension period has already expired.
4. Mandating submission of documents (other than EMD and signed Integrity Pact - which can be submitted within 5 days of bid opening) in physical form as a pre-requisite to qualify bidders.
5. Publishing bids on GeM for procurement of works.
6. Procurement of Goods by creating a Service bid on GeM & vice-versa.
7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the case may be, shall be permitted in cases where trial / sample are allowed as per approved and published procurement policy of the Buyers' controlling Ministry / Department / State / Public Sector Enterprises Headquarters. If there is any violation of trial / sample clause with regard to approved policy of the Buyers' Ministry / Department / State / Public Sector Enterprises Headquarters, then this is to be determined and redressed by the concerned Buyer Organisation only.
8. Seeking experience from specific organization / department / institute only or from foreign / export experience.
9. Creating bid for items from incorrect categories.
10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specifications, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by the applicable GeM GTC.
13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogues or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.

This Bid is governed by the General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to the Service, as the case may be, as provided in the Marketplace.

However, in case of Service, if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement specific to said Service, then it will over-ride the conditions in the General Terms and Conditions.

यह बिड सामान्य शर्तों के अंतर्गत भी शासित है /This Bid is also governed by the General Terms and Conditions

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो।बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---

Request for Proposal (RFP) for procurement of one (1) Quantity of Network Attached Storage (NAS) system of 96 TB or more (usable capacity minimum 80 TB)

1. Introduction

Radar Division, IMD is presently maintaining and monitoring the radar data network of 50 stations on a 24×7 basis. In the coming years, additional DWR stations are proposed to be integrated into the network. Consequently, a large volume of raw radar data and images is being continuously received, archived, and processed in real time at the Radar Central Server, New Delhi, for the generation of various radar products used in weather forecasting and related applications.
Further, Radar Data Center is catering to radar data requests from various categories of users which is increasing steadily. Therefore, in order to ensure secure archival, dedicated storage, and timely dissemination of voluminous radar data to various users, it is proposed to procure one (01) quantity of Network Attached Storage (NAS) system of total RAW storage capacity 96 TB or more .

The "Request for Proposal (RFP)" is issued by the purchaser for supply, installation, testing, commissioning, and maintenance of one quantity of NAS of 96 TB or more (usable capacity minimum 80 TB after RAID 5). However configuring RAID shall be part of the installation and has to be allowed as per system specifications.
Bidders shall have to agree/accept all the terms and conditions of bids including payment tems etc. Acceptance shall be unconditional and bidders shall have no claim and right in future on their terms, if any.

2. Scope of work

2.1 The vendor will be responsible for the supply, installation, configuration, testing, commissioning, and successful integration of one (1) quantity of NAS system for Central server, Radar Division, IMD, New Delhi ensuring 24x7 round the clock, 365 days a year serviceability of the system.

2.2 During the warranty period, the bidder shall provide 24×7×365 support(including all holidays). All reported faults on email / call shall be assigned a ticket immediately.

2.3 In case of the failure of any disks or parts or components of storage system it should be replaced during the warranty period. Failed storage media, if any, will not be provided in lieu of new replaced storage media against warranty claims.

2.4 All product brochures, technical documentation/specifications should be enclosed.

2.5 The storage should be supplied with complete accessories & cables required for integration.

2.6 The bidder should replace them with original OEM parts with same or upgraded specification compatible with the NAS during the warranty claim.

2.7 Detailed Bill of material and quantity should be submitted by the OEM/bidder.

2.8 Bidder shall do one visit every 3 months at the site and additional visits on the call.

2.9 The complaint should be attended within 4 hrs and resolved within 24 hours

2.10 Bidder shall provide a single contact point with dedicated help desk for all break down calls reported under contract. The bidder must conbidder complaint / docket no. to user and maintain log book.

2.11 Bidder is required to stock adequate spares on site based on system specification, to serve as readily usable spares for faulty parts. List of spares to be maintained by bidder and Order placement can be based on past experiences. Any increase in down time due to non-availability of spares shall be the sole responsibility of the bidder. Service calls requiring Spares replacement from buffer stock will be resolved immediately. The equipment parts replaced if required shall be new and equivalent in performance of existing parts.

2.12 If the system is shut for more than the period, the penalty as per clause 6 mentioned below will be deducted.

2.13 The bidder is responsible for providing operation and maintenance manuals for the goods.

2.14 The bidder is responsible for ensuring that the goods arrive in good condition at the destination.

3. System Specifications

S No	Specification	Minimum Requirement
01	Storage system Type	Network Attached Storage (NAS)
02	Storage Capacity (TB)	96
03	Form Factor	Rack (preferably 2U or 3U)
04	Total Memory (RAM) Size Installed (in GB)	Minimum 64 GB
05	Encryption	Hardware Based/Software Based
06	Protocol Supported	NFS (Network File System), SMB / CIFS (Serve Messaging Block / Common Internet File System)
07	Type of Storage Interface	SATA-HDD
08	HDD Speed	Enterprise 3.5" SATA HDD, 7200RPM
09	Hot Spares	YES

'10	Provision for additional Capacity	Yes (Expandable to at least 200 TB/300 TB raw capacity)
11	RAID level	RAID 5, Support for RAID 6,RAID 10 (RAID 1+0)
12	Total Number of Ethernet Ports	Minimum 4 x 1G , 4 x 10G SFP+
13	Operating System Supported	Compatible with Linux distributions (RHEL, Ubuntu, CentOS, etc.).
14	On Site OEM Warranty	5 years
15	Redundant hot swappable power supplies	Yes
16	Redundant Cooling Fan	Yes

4. Signing and Submission of bids

Bidders are requested to submit properly signed and stamped bids on the company letterhead containing price bid indicating the cost and applicable GST/Taxes through GeM only within the stipulated time. The tender document shall not contain any over writing. Only pdf format of the tender shall be uploaded on GeM. The responsibility to ensure the timely submission of bid lies with the bidder. Taxes and other levies should be mentioned separately.

5. Warranty

5.1 The warranty will start from the date of satisfactory acceptance tests and commissioning of the system at site. The vendor should take into consideration that during the warranty period both hardware and software component work smoothly with minimum failure, failing which penalty clause will be applicable as per 6. Any defunct/obsolete hardware must be replaced by the same brand or equivalent/superior specification by the vendor free of cost at site.

5.2 The system will have a warranty of 05 years. Any defect in the system will be rectified by the vendor. All spare parts and repairs will be arranged by the vendor during warranty period. The replacement of defective hardware/components shall not absolve the bidder from maintaining the required service levels and response time specified in this RFP.

5.3 During warranty claim faulty Hard disk / Storage component will not be returned back to OEM on replacement.

6. Penalty Clause

The complete system should be failure proof at any point of time (during warranty without which a penalty shall be imposed as per following:

6.1 Penalty per downtime incident during warranty

For each downtime incident attributable to the bidder, penalty shall be levied as follows:

Down time of system	Penalty
Less than 4 hour	Nil
4-12 Hour	0.1% of the total work order value
12-24 Hour	0.2% of the total work order value
More than 24 Hour	0.2% of the total work order value plus 0.1% of the total work order value for every completed hour beyond 24 hours, subject to a maximum of 1% of the total work order value for that incident

Beyond the maximum penalty limit of 1% of the total work order value, the Purchaser shall be free to get the faults rectified through an alternate agency at the risk and cost of the bidder and recover the expenditure incurred from the retained payment, Performance Security (PBG/FDR), or any other amount payable to the bidder. The penalty imposed during the warranty period shall be communicated to the bidder immediately and may be recovered from the retained payment, Performance Security (PBG/FDR), or any amount payable to the bidder.

6.2 Repeated Failure during Warranty

If the system suffers repeated failures during the warranty period, the Purchaser may treat it as persistent non-performance.
For this purpose, repeated failure may be defined as any of the following:

- more than three downtime incidents in any rolling period of 90 days;
- cumulative downtime exceeding 24 hours in any rolling period of 90 days;
- cumulative penalty reaching the maximum single-incident penalty limit more than once in a warranty year; or
- recurrence of the same defect/component failure more than twice after rectification.

In such cases, the Purchaser may, after giving written notice to the bidder:

(a) require replacement of the defective hardware/component at no additional cost.

(b)' get the defective system repaired through an alternate agency at the risk and cost of the bidder; and

(c) invoke the Performance Security in accordance with the terms of the contract, wherever considered necessary.

7.Payment terms

95% payment shall be released after successful supply, installation, testing and commissioning. Balance 5% shall be released after successful completion of the entire warranty period after adjustment of any recoverable penalty or dues. bidders must have PAN and Service tax registration. The bidder will have to bear all Income Tax liability.

8. Advance payment

No advance payment shall be made.

9. Termination

If bidders become bankrupt or otherwise insolvent or non-performer as per terms of the contract, the IMD reserves the right to terminate the contract at any time, by serving written one month notice to the bidder without any compensation. However, under such circumstances, the performance warranty of the bidder shall be forfeited.

10 Forfeit of EMD

1. Earnest money of a bidder will be forfeited, if the bidder withdraws or amends its tender or impairs or derogates from the tender in any respect within the period of validity of its tender or if it comes to notice that the information/ documents furnished in its tender is incorrect, false, misleading or forged without prejudice to other rights of IMD.

2. The successful bidder's earnest money will be forfeited without prejudice to other rights of Purchaser if bidder fails to furnish the required performance security within the specified period.

3. bidder shall have to extend the validity of EMD if extension of tender validity is agreed on the request of the purchaser in exceptional cases.

11. Force Majeure:

Force Majeure means an event beyond the control of the bidder and not involving the bidder's fault or negligence and which is not foreseeable. Such events may include, butare not restricted to, acts of the purchaser either in its sovereign or contractual capacity, wars or revolutions, hostility, acts of public enemy, civil

commotion, sabotage, fires, floods, explosions, epidemics, quarantine restrictions, strikes, lockouts, and freight embargoes. If there is delay in performance or other failures by the bidder to perform its obligation under its contract due to event of a Force Majeure, the bidder shall not be held responsible for such delays/failures. If a Force Majeure situation arises, the bidder shall promptly notify the purchaser in writing of such conditions and the cause thereof within twenty one days of occurrence of such event. Unless otherwise directed by the purchaser in writing, the bidder shall continue to perform its obligations under the contract as far as reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the Force Majeure event. If the performance in whole or in part or any obligation under this contract is prevented or delayed by any reason of Force Majeure for a period exceeding sixty days, either party may at its option terminate the contract without any financial repercussion on either side. There may be a Force Majeure situation affecting the purchase organization only. In such a situation the purchase organization shall take up with the bidder on similar lines as above for further necessary action.

12. Terms of Delivery:

Goods shall be delivered, installed and configured by the bidder at Radar Data Center, India Meteorological Department, Lodhi Road, New Delhi_within one(1) month from the date of placement of supply order. Purchaser shall not be held responsible for any thing (payment and loss of stores etc.) if stores supplied without any valid delivery period as purchaser reserve the right to reject the delivery and terminate the supply order.

13. Performance Security

During Warranty:

Within twenty-one (21) days from date of the issue of notification of award of the contract by the IMD, the bidder shall furnish performance security to the purchaser for an amount equal to Ten percent (5%) of the total value of the contract, valid up to warranty period plus sixty (60) days after installation and commissioning of the system. If any amount is recovered from the Performance Security during the warranty period, the bidder shall replenish the Performance Security to its original value within 21 days. Failure to replenish the Performance Security within the stipulated period shall constitute breach of contract.

Anila 11.08.26

11/08/2026

11/08/2026